



AGENCY TELECOMMUNICATIONS REPRESENTATIVE BULLETIN

Date: August, 4 2014
ATR 14-09

P. O. Box 1810, MS #Y-13
Rancho Cordova, CA
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SUBJECT: CALNET 2 AT&T TRANSITION INFORMATION

This notification informs CALNET customers of the AT&T freeze dates for the transition of services from CALNET 2 to CALNET 3.

The identified freeze dates below impact Adds, Moves and Changes for existing CALNET 2 services. CALNET 3 orders may be placed at any time.

Non-Exempt State Customers have until Friday August 15, 2014 to contact your AT&T Account Manager, if the identified freeze dates will have an impact on any current critical projects within your Agency. The new freeze dates are from August 18, 2014 through October 31, 2014.

Exempt State Customers have until Monday December 1, 2014 to contact your AT&T Account Manager, if the identified freeze dates will have an impact on any current critical projects within your Agency. The freeze dates are from December 17, 2014 through March 1, 2015.

Community College Districts have until Wednesday October 1, 2014 to contact your AT&T Account Manager, if the identified freeze dates will have an impact on any current critical projects within your Agency. The freeze dates are from October 20, 2014 through January 2, 2015.

Local Government Customers who have completed a CALNET 3 Authorization to Order will need to contact your AT&T Account Manager to obtain your CALNET 2 freeze dates.

Exception Process for Transition

If a Customer determines they have a reasonable request for an Exception, they are to contact their Account Manager. The Account Manager will complete the required request form, which will then be submitted to AT&T's transition team. Review and approval of the Exception request will be determined by AT&T and the Statewide Telecommunications and Network Division (STND) / Office of Technology Services (OTech). Examples of Exceptions that may be considered are:

- Public Safety Reasons
- Customer is moving to a new location
- Natural Disaster

CALNET Transition Contacts

CALNET Customers that require additional assistance with an Exception request should contact one of the STND/OTech CALNET 2 Transition Representatives identified below.

Shelley Brown - 916.657.9243, Shelley.Brown@state.ca.gov

Tes Hutchings - 916.431.6286, Tes.Hutchings@state.ca.gov

A handwritten signature in blue ink that reads "Barbara Garrett". The signature is fluid and cursive, with a long horizontal stroke at the end.

BARBARA GARRETT, Deputy Director
Statewide Telecommunications and Network Division
Office of Technology Services (OTech)

BG:sb