



**AGENCY
TELECOMMUNICATIONS
REPRESENTATIVE
BULLETIN**

Date: August 15, 2014
ATR 14-10

P. O. Box 1810, MS #Y-13
Rancho Cordova, CA
95741-1810
(916) 657-9150

SUBJECT: CALNET 2 NON-STATE AGENCIES TRANSITIONING TO CALNET 3

This notification is to inform customers that the CALNET 2 contract has been extended to accommodate the CALNET 2 to CALNET 3 Transition. Non-State Agencies that would like to order new services or transition their existing CALNET 2 services to the CALNET 3 Statewide Contract(s) are required to fill out a new Authorization to Order (ATO).

Customers may contact our CALNET Customer Support Unit (CCSU) at 916-657-9150, CCSU@state.ca.gov, or any awarded Contractor to assist in completing the online ATO form. Customized ATO forms are available for each awarded Contractor and are accessible through the CALNET 3 website <http://marketing.dts.ca.gov/calnet3/> using IFB-A ATO Forms or IFB- B ATO Forms links under the "Useful Links" heading.

Non-State Agencies may have multiple ATO's from different Contractors for comparable services, as CALNET 3 is a multi-vendor contract (reference ATR Bulletin 14-07). A description of the services, applicable rates and charges, and the specific terms and conditions under which the services will be provided is available on the CALNET 3 website <http://marketing.dts.ca.gov/calnet3/>.

Non-State Agencies that would like to change CALNET 2 service providers must submit a new CALNET 3 ATO prior to placing a new order. Any CALNET 2 Customer may disconnect a service by providing the incumbent Contractor written notice 30 calendar days prior to cancellation.

A handwritten signature in blue ink that reads "Barbara Garrett".

BARBARA GARRETT, Deputy Director
Statewide Telecommunications and Network Division
Office of Technology Services (OTech)

BG:sb