



California  
DEPARTMENT OF TECHNOLOGY

**AGENCY  
TELECOMMUNICATIONS  
REPRESENTATIVE  
**BULLETIN****

Date: December 9, 2014  
ATR 14-15

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P. O. Box 1810, MS #Y-13  
Rancho Cordova, CA  
95741-1810  
(916) 657-9150

**SUBJECT: CALNET 2 TO CALNET 3 TRANSITION OF BILLING ACCOUNT NUMBER(S)**

This bulletin is to notify CALNET 2 customers that both incumbent contractors, Verizon and AT&T, will be invoicing CALNET 3 charges under new Billing Account Number(s) (BAN) as they transition. Contractors are providing customers with their old CALNET 2 BAN(s) and the new CALNET 3 BAN(s) through a series of notifications, which are being sent to all customers through letters or E-mails.

For any concerns such as:

- Did not receive the information stated above
- Identified errors or missing accounts
- Have general questions regarding the BAN(s)

Please contact your dedicated service representative for assistance:

- Verizon 1-855-CALNET3 (1-855-225-6383), option 3
- AT&T 1-877-9-CALNET (1-877-922-5638), option 3

If you have any questions regarding this notification, please contact us at 916-657-9150 and request to speak with a transition representative.

A handwritten signature in blue ink that reads "Barbara Garrett".

BARBARA GARRETT, Deputy Director  
Statewide Telecommunications and Network Division  
Office of Technology Services (OTech)

BG:sb:rg